

Information sheet

Leonardo da Vinci innovation project „QualiProSH II - Qualification profile "Second Hand" based on work process standards“

Within the project “QualiProSH II” will be transferred in 6 European countries (Germany, Austria, Belgium, Finland, Slovenia and Bulgaria) the existing qualification profile that was developed in a previous project “QualiProSecondHand”. And selected sector-specific qualification modules that are the outcome of this will be tested with the target group “employees / qualifier in the second hand sector”, adapted, implemented and optimized. This will involve the transfer and implementation of especially for the sector developed instruments to identify the need of qualification of employees and of an instrument to check the quality of the implemented training measures. Furthermore, work process-related quality standards will be adapted and implemented against the background of the project objective to establish a sector-specific qualification. For this, the qualification profile will be transformed in country-specific concepts and a testing network that will be adapted to the different country-specific frameworks will be built in the participating project partner countries together with partners from the field “SecondHand” or Vocational Education and Training (VET). The testing is carried out in total of three testing phases that extend over the project period of 2009 to 2011.

The implementation, the testing and optimization of the above products take place against the background that the analyses that are carried out by the previous Leonardo project “QualiProSecondHand” within the European second hand sector have clearly demonstrated that (especially in the fields textile, CD / books, furniture, electronic equipment) the second hand sector will grow in the future because of changes in the consumer behaviour and the environmental awareness. Even today, this sector offers plenty of potential for employees, especially for the group of the disadvantaged people. Rising quality standards entail inevitably a need of qualification. Only through appropriate qualification initiatives and learning methods and concepts that are adapted to the specifics of the sector and that can give people the necessary know-how, the future and increasing requirements can be handled. The current available, mostly punctual and not sector-specific qualification measures cannot meet these requirements. The basis to improve the quality could be uniform European-wide and work process-related quality standards, which can be obtained from the empirical results of the project “QualiProSecondHand”. Furthermore, through the implementation of sector-specific and on work process-related quality standards basing qualification modules the employment possibilities can grow in the labour market and the mobility of employees can be improved, because their competencies and know-how is European-wide comparable.

The described measures are a significant contribution to more professionalization in the second hand sector as well as to the qualification of the employed people of the sector. Sector actors are given the sustainable products by the hand, which make it possible to carry out sector-specific and European-wide uniform qualifications and ensure their quality by their own. Detailed information about the project and its products can we find on www.QualiProSH.eu.

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General information about the test network and the test procedure in Belgium

The testing will be carried out amongst the members of the RESSOURCES network (www.res-sources.be), in French-speaking Belgium. We also will contact other VET operators such as Le FOREM (www.leforem.be), CEFORA (www.cefora.be), IFAPME (www.ifapme.be), in order to ensure a wider dissemination, viability and further development of the project after its financing period.

RESSOURCES will coordinate the development of theoretical parts and the scenarios of the practical parts with the staffs of the test sites. Those testing phases will be carried out on the field, in the shops and in the workshops, by the trainers already operating for our members.

We expect one module to last for 3 to 4 weeks. Usually, the trainees stay between 12 and 18 months, so they will have the opportunity to follow during their stay the 9 modules, with “scholar periods” as well as “anchoring” period by practicing. Another benefit of those periods is that the trainee will directly see how profitable his training is.

Trainees and workers in an insertion program will be the first target of this program. However, we will ask pertinent and constructive feedback from them, and so we will test the modules with a restricted number of motivated people.

We will test the module 9 “Purchase and receipt of goods”. In this module, proper handling of goods, safety, price evaluation, reusability evaluation, storage conditions, identification and product follow-up, traceability will become concrete to participants.

The testing procedure in itself will be continuously developed, as after each training session (being theoretical or practical) we will ask the participants to give their advice, both on the process (how the training is given) and on the content (what they have learnt). This will allow us to adjust and continuously improve the quality of the training.

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